

Creating Your Online Account

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Your Good Egg Energy online account is your home base for managing everything energy-related. It's easy to set up and gives you 24/7 access to your account information.

Setting up your account: Once your switch to Good Egg Energy is complete, you'll receive a welcome email with a link to create your online account. Just click the link, choose a secure password, and you're in! If you signed up online, you may already have account access from day one.

What you can do in your account:

- Submit meter readings in just a few clicks
- View your bills and payment history
- Update your payment details or direct debit date
- Track your energy usage with easy-to-read charts
- Update your contact information
- Access your tariff details and contract information
- Contact customer support through live chat

Mobile app available too! Download the Good Egg Energy app from the App Store or Google Play to manage your account on the go. It has all the same features as the web portal, plus you can enable notifications to remind you to submit meter readings.

Forgot your password? No worries-just click "Forgot Password" on the login page and we'll email you a reset link. If you have any trouble accessing your account, our support team is always happy to help get you back in.

Pro tip: Add your meter reading submission dates to your phone calendar as a monthly reminder. Accurate readings mean accurate bills-no surprises!
